

## 2004 PAIMI Report

**State:** Tennessee

**Program Name:** Tennessee P&A, Inc.

### PROGRAM FUNDING

Federal Award \$ FY 2004	Outside Funding Sources					Total Income
	Earned Income	IOLTA	State	Private	Other	
\$ 552,727	\$ 9,176	\$ -	\$ -	\$ -	\$ 553	\$ 562,456

### CHARACTERISTICS OF CLIENTS SERVED

Total Clients Served	Client Age						
	0-4	5-12	13-18	19-25	26-64	65-over	Unknown
170	-	12	39	21	94	4	-

Total Clients Served	Client Gender		
	Male	Female	Unknown
170	112	58	-

Total Clients Served	Client Ethnicity/ Race						
	Hispanic	American Indian/ Alaska	Asian	Black/ African American	Native Hawaiian or Pacific Islander	White/ Caucasian	Other
170	2	1	2	52	-	101	12

Client Living Arrangement								
Total Clients Served	Independent Living	Parental or Family Home	Comm. Resid. Home for Children/ Youth 0-18 yrs	Foster Care	Nursing Home	Psych Wards	Public Institutes	Private Institutes
170	35	31	1	-	3	1	41	15

Legal Detention	Prison	Homeless	Multiple Living	Unknown
19	24	-	-	-

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**DISTRIBUTION OF COMPLAINTS INVOLVING ABUSE**

Number of Abuse Complaints Closed	Inappropriate/Excessive					Involuntary			
	Medication	Physical Restraint	Chemical Restraint	Mechanical Restraint	Seclusion	Medication	ECT	Aversive Behavior Therapy	Sterilization
57	8	1	-	-	-	7	-	-	-

Complaints Concerning								
Failure to Provide Mental Health Treatment	Failure to Provide Medical Treatment	Physical Assault		Sexual Assault	Staff Threats of Retaliation	Coercion	Financial Exploitation	Other
		Serious Injuries Related	Serious Injuries Not related					
22	-	-	15	4	-	-	-	-

**DISTRIBUTION OF COMPLAINTS INVOLVING NEGLECT**

Number of Neglect Complaints Closed	Failure to Provide for Appropriate							
	Res./ Inpatient Admission	Trans. To/From Treatment Facility	Mental Health Diagnostic	Medical Diagnostic	Personal Care	Safe Environ.	Personal Safety	Written Treat. Plan
15	-	-	1	-	1	-	-	1

Rehab. Voc. Prog.	Discharge Planning	Institution Release	Other
-	12	-	-

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**DISTRIBUTION OF RIGHTS COMPLAINTS**

Number of Rights Complaints Closed	Discrimination in:		Denial of:				
	Housing	Employment	Reimbursement and Entitlement	Guardianship	Rights Protect or Legal Asst.	Privacy	Recreational Opportunities
40	1	1	-	-	-	-	-

Denial to:		Failure to Provide:			Problems with Advance Directives	Denial to Family Rights
Visitors	Access to Records	Confidentiality	Informed Consent	Education		
-	-	-	-	38	-	-

Problems with:				Denial to:	Other
Consumer Finance Issues	Immigration	Criminal Justice Issues	Health Insurance Managed	Community Habilitation Services	
-	-	-	-	-	-

**DEATHS REPORTED/INVESTIGATIONS CONDUCTED**

Sources of Deaths Reported				Investigations Conducted		
TOTAL	The State	The Center for Medicaid & Medicare	Other	TOTAL	Seclusion	Restraint
2	2	-	-	-	-	-

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**INTERVENTION STRATEGIES TO ADDRESS INDIVIDUAL CLIENTS**

Types of Interventions							
Total Intevention Strategies	Short Term Assistance	Abuse Neglect Investigation	Technical Assistance	Admin. Remedies	Negotiation/ Investigation	Legal Remedies	Other
129	38	52	18	6	15	-	-

**NON-CASE DIRECTED SERVICES**

Number of Services and Clients Impacted					
Non-Litigation Advocacy		Class Action Litigation		Legislative & Regulatory Advocacy	
1	1,500	-	-	2	20,000

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**DISTRIBUTION OF ADVISORY COUNCIL PRIMARY IDENTIFICATION**

Total	Primary Identification of Advisory Council Members							
	Recipients/ Former Recipients	Families of Recipients/ Former Recipients	Mental Health Service Providers	Mental Health Professionals	Attorneys	Knowledge- able Individuals	Other	Vacancies
8	3	4	-	1	-	-	-	-

**PAIMI STAFF ETHNICITY AND GENDER**

Total Number of PAIMI Staff	Ethnicity and Race						
	Hispanic	American Indian or Alaskan	Asian	Black or African American	Hawaiian or Pacific Islander	White	Information Not Available
40	1	1	-	9	-	29	-

Total Number of PAIMI Staff	Gender		
	Male	Female	Information Not Available
40	5	35	-

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**DISTRIBUTION OF ADVISORY COUNCIL ETHNICITY\ RACE AND GENDER**

Total Number	Ethnicity						
	Hispanic	Native American/ Alaskan	Asian	Black/ African American	Hawaiian/ Pacific Islander	White	Not Available
8	-	-	-	4	-	4	-

Total Number	Gender		
	Male	Female	Information Not Provided
8	2	6	-

**DISTRIBUTION OF GOVERNING BOARD PRIMARY IDENTIFICATION**

Total Number of Governing Board Members	Primary Identification							
	R/FR MHS GB	Family Members GB	Mental Health Professionals GB	Mental Health Service Providers GB	Guardians GB	Advocates GB	Attorney	Others Who Represent or are Knowledgeable
14	1	4	-	-	-	2	2	5

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**DISTRIBUTION OF PAIMI PROGRAM ADVOCACY ACTIVITIES**

PAIMI Program Advocacy Activities			
Information & Referral	State Mental Health Planning	Education/ Training Activities	Total Persons Trained
940	6	16	550

Information Dissemination Activities								
Radio/ TV Appearances	News Articles	PSAs/ Videos	Reports Disseminated	Publications Disseminated	Information About P & A	Hits on Website	Other Media	Total # of Indiv. Provided w/ Info
-	610,000	-	-	31,000	12,500	20,000	-	675,012

**PERCENTAGE OF CASES RESOLVED IN CLIENTS FAVOR**

ABUSE COMPLAINTS				
Total # Addressed from Closed Cases	Determined Not to Have Merit on Investigation	Withdrawn or Terminated by Client	Resolved in Client's Favor	% Resolved in Client's Favor
57	24	11	18	32%

NEGLECT				
Total # Addressed from Closed Cases	Determined Not to Have Merit on Investigation	Withdrawn or Terminated by Client	Resolved in Client's Favor	% Resolved in Client's Favor
15	3	2	9	60%

RIGHTS				
Total # Addressed from Closed Cases	Determined Not to Have Merit on Investigation	Withdrawn or Terminated by Client	Resolved in Client's Favor	% Resolved in Client's Favor
40	3	23	14	35%